
Bilingual Care Coordinator RN(Job Id 23339)

Location: US:IA:DES MOINES

Post Date: 03/13/2017

Category: Nursing

Close Date:

Employment Type: Employee

Description

UnityPoint Clinics

Des Moines La Clinica De La Esperanza

FTE: 1.0 (40 hrs/week)

Full Time Benefits Eligible

Essential Functions and Responsibilities:

Care Coordination

- Coordinate and facilitate patient centered interdisciplinary care and communication, including home health and referring physicians' around interventions leading to the best outcome.
- Provide regular and consistent follow-up during transitions of care with patient, coordinators and other healthcare professionals in other care settings; including Care Navigators and Patient Care Facilitators.
- Demonstrates competence in the skills necessary to carry out assigned duties.

Education

- Coach and educate designated patient population and family regarding chronic disease self-management and preventative health maintenance using predefined protocols and evidence based medicine.
- Work with patients and families to develop and work towards self-management goals through RN only visits.
- Empower patients and families through education and a trusting relationship to utilize healthcare resources appropriately minimizing unnecessary utilization.
- Provide consolidated information regarding internal and external resources and services including home health and other community support services to patients/families as well as the healthcare team.

Disease Management

- Support provider in meeting chronic and preventive health care needs by guiding patients in collaborative self-management.
- Proactively assist providers and other healthcare team members as patient advocate, ensuring progress toward goal attainment.

Population Health

- Utilize patient registry tools to guide action plan for designated patient populations.
- Identify high-risk patients and intervene with the guidance of the provider to improve outcomes.

Leadership

- Demonstrate clinical leadership as a role model for other staff and provide direction that ensures top of licensure duties for all team members.
- Utilize critical thinking in making independent judgments related to patient care. Maintain responsibility and accountability for the knowledge of conditions of assigned patient populations.
- Engage in process improvement work and quality initiatives to ensure efficient, high quality multidisciplinary care is provided.

Professional Qualities and Attributes:

- Demonstrate flexibility and adaptability, priority setting, problem solving, conflict resolution, decision-making, work delegation and organization.
- Must be highly motivated and self-directed.
- Must be able to communicate effectively with people of diverse professional, educational and lifestyle backgrounds.
- Ability to understand and apply protocols, policies and procedures.
- Ability to work independently and assume responsibility for timely completion of assigned functions.
- Strong computer skills, interpersonal skills, clinical proficiency and ability to work as part of a multidisciplinary team.

Qualifications:

- Graduate of an accredited program for Registered Nurses,
- Current license to practice nursing in the state where care is provided.
- Mandatory Reporter certification.
- CPR certification.
- Achieve and maintain certification in Integrated Care Management within 6 months of hire. The organization will fund one class of Integrated Care Management which includes examination. Additional course work and/or exam fees will be the responsibility of the employee.
- Meets educational/competency requirements per policy.

EOE M/F/V/D