# TEACHING TUESDAYS Prezented by

## IOWA MEDIATION SERVICE

Free, one-hour virtual training sessions, the third Tuesday of each month from 11:30 AM – 12:30 PM CST.

#### **The Purpose**

- Empower our community with new skills
- Foster continuous learning
- Build confidence in communication skills
- Explore conflict through multiple lenses
- Gain tools to navigate daily challenges

#### **Possible Topics**

- Working with High Conflict Personalities
- De-Escalating Challenging Situations
- Responding to Crisis in a Neutral Way
- Stress and Burnout
- Navigating High Stakes Meetings

### **Learn More**

Scan the QR Code or visit: iowamediationservice.com Call us at: 515-331-8081

