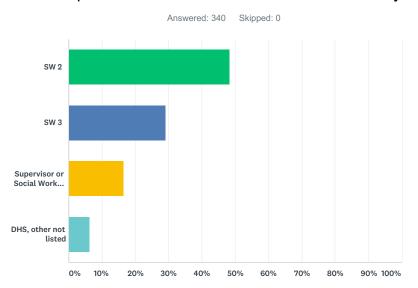
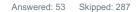
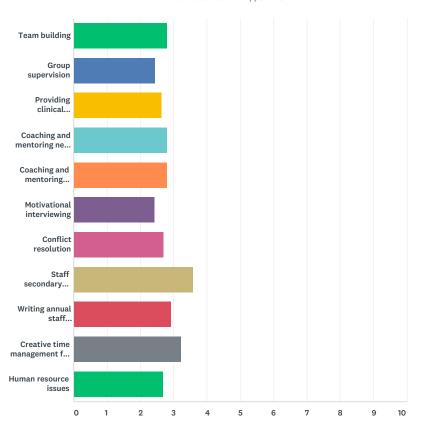
### Q1 Please indicate your current position. This information allows us to analyze needs for each position.



ANSWER CHOICES	RESPONSES	
SW 2	48.24%	164
SW 3	29.12%	99
Supervisor or Social Work Administrator	16.47%	56
DHS, other not listed	6.18%	21
TOTAL		340

# Q2 Supervisory Skills

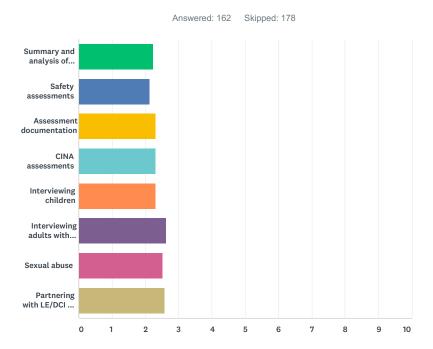




	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Team building	13.21%	24.53%	35.85%	20.75%	5.66%		
	7	13	19	11	3	53	2.81
Group supervision	13.21%	43.40%	28.30%	15.09%	0.00%		
	7	23	15	8	0	53	2.45
Providing clinical supervision	7.55%	35.85%	41.51%	15.09%	0.00%		
	4	19	22	8	0	53	2.64
Coaching and mentoring new workers	7.55%	32.08%	33.96%	24.53%	1.89%		
	4	17	18	13	1	53	2.81
Coaching and mentoring ongoing staff	5.66%	28.30%	45.28%	20.75%	0.00%		
	3	15	24	11	0	53	2.81
Motivational interviewing	13.21%	45.28%	26.42%	15.09%	0.00%		
-	7	24	14	8	0	53	2.43

Conflict resolution	11.32%	33.96%	33.96%	15.09%	5.66%		
	6	18	18	8	3	53	2.70
Staff secondary trauma/burnout	5.66%	11.32%	24.53%	37.74%	20.75%		
	3	6	13	20	11	53	3.57
Writing annual staff evaluations	9.43%	22.64%	41.51%	18.87%	7.55%		
	5	12	22	10	4	53	2.92
Creative time management for staff	7.55%	16.98%	30.19%	35.85%	9.43%		
	4	9	16	19	5	53	3.23
Human resource issues	11.32%	33.96%	32.08%	20.75%	1.89%		
	6	18	17	11	1	53	2.68

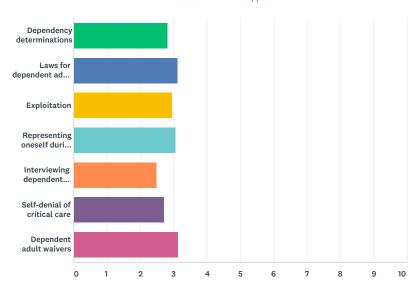
#### **Q3 Child Protective Services**



	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Summary and analysis of safety versus risk	20.37%	50.00%	18.52%	8.02%	3.09%		
	33	81	30	13	5	162	2.23
Safety assessments	24.07%	50.00%	17.28%	5.56%	3.09%		
	39	81	28	9	5	162	2.14
Assessment documentation	20.99%	43.83%	23.46%	6.79%	4.94%		
	34	71	38	11	8	162	2.31
CINA assessments	17.28%	47.53%	24.69%	8.02%	2.47%		
	28	77	40	13	4	162	2.31
Interviewing children	20.37%	45.68%	22.22%	6.79%	4.94%		
	33	74	36	11	8	162	2.30
Interviewing adults with special needs	12.35%	33.33%	39.51%	10.49%	4.32%		
	20	54	64	17	7	162	2.61
Sexual abuse	12.35%	42.59%	29.63%	11.73%	3.70%		
	20	69	48	19	6	162	2.52
Partnering with LE/DCI and medical examiners	15.43%	37.65%	25.93%	16.67%	4.32%		
-	25	61	42	27	7	162	2.57

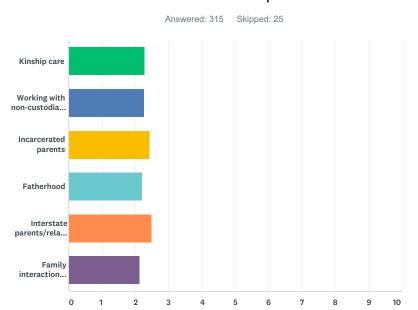
### Q4 Dependent Adult

Answered: 162 Skipped: 178



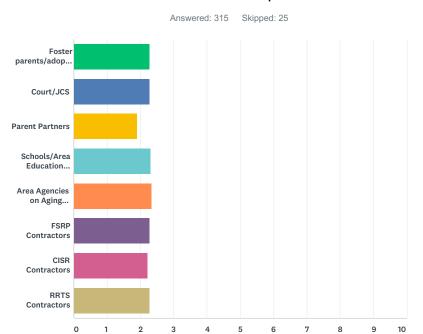
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Dependency determinations	9.26%	30.25%	38.27%	13.58%	8.64%		
	15	49	62	22	14	162	2.82
Laws for dependent adult workers	4.94%	15.43%	48.77%	24.07%	6.79%		
	8	25	79	39	11	162	3.12
Exploitation	4.94%	27.78%	41.36%	17.90%	8.02%		
	8	45	67	29	13	162	2.96
Representing oneself during an appeal	10.49%	19.14%	37.04%	21.60%	11.73%		
	17	31	60	35	19	162	3.05
Interviewing dependent adults	15.43%	41.36%	29.01%	7.41%	6.79%		
	25	67	47	12	11	162	2.49
Self-denial of critical care	8.02%	41.36%	30.25%	11.11%	9.26%		
	13	67	49	18	15	162	2.72
Dependent adult waivers	5.56%	22.84%	36.42%	23.46%	11.73%		
	9	37	59	38	19	162	3.13

# Q5 Relationships



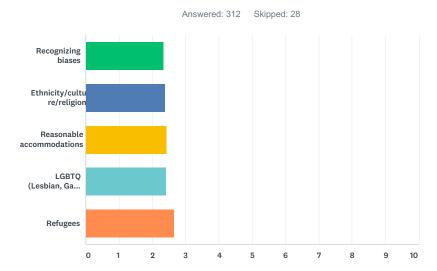
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Kinship care	19.37%	47.62%	22.54%	7.62%	2.86%		
	61	150	71	24	9	315	2.27
Working with non-custodial parents	19.68%	46.03%	24.13%	8.57%	1.59%		
	62	145	76	27	5	315	2.26
Incarcerated parents	18.10%	38.41%	27.94%	13.02%	2.54%		
	57	121	88	41	8	315	2.43
Fatherhood	21.27%	46.03%	25.08%	6.35%	1.27%		
	67	145	79	20	4	315	2.20
Interstate parents/relatives	14.92%	38.73%	31.75%	11.43%	3.17%		
	47	122	100	36	10	315	2.49
Family interaction planning	24.13%	46.98%	21.59%	6.03%	1.27%		
	76	148	68	19	4	315	2.13

### Q6 Partnerships



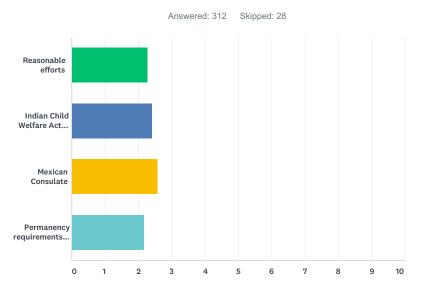
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Foster parents/adoptive parents	20.32%	44.44%	25.08%	7.62%	2.54%		
	64	140	79	24	8	315	2.28
Court/JCS	22.54%	42.86%	21.90%	8.57%	4.13%		
	71	135	69	27	13	315	2.29
Parent Partners	33.02%	46.35%	17.46%	2.86%	0.32%		
	104	146	55	9	1	315	1.91
Schools/Area Education Agency (AEA)	19.37%	40.63%	31.11%	6.98%	1.90%		
	61	128	98	22	6	315	2.31
Area Agencies on Aging (AAA)/Aging and Disability Resource Center (ADRC)	26.67%	29.21%	30.16%	10.48%	3.49%		
	84	92	95	33	11	315	2.35
FSRP Contractors	23.81%	42.22%	19.68%	9.84%	4.44%		
	75	133	62	31	14	315	2.29
CISR Contractors	23.49%	40.63%	27.62%	6.98%	1.27%		
	74	128	87	22	4	315	2.22
RRTS Contractors	22.22%	39.68%	27.62%	7.94%	2.54%		
	70	125	87	25	8	315	2.29

# Q7 Respecting Differences



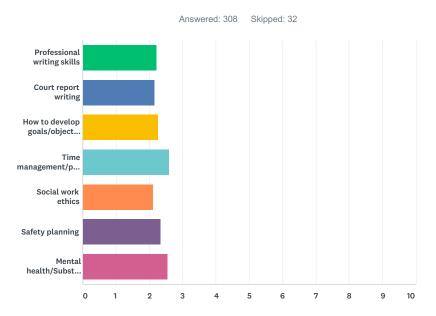
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE	
Recognizing biases	16.99%	44.55%	28.53%	7.69%	2.24%			
	53	139	89	24	7	312		2.34
Ethnicity/culture/religion	16.35%	40.38%	33.65%	7.37%	2.24%			
	51	126	105	23	7	312		2.39
Reasonable accommodations	15.38%	42.31%	30.77%	8.33%	3.21%			
	48	132	96	26	10	312		2.42
LGBTQ (Lesbian, Gay, Bisexual, Transgender, Questioning)	17.95%	39.10%	30.77%	8.97%	3.21%			
	56	122	96	28	10	312		2.40
Refugees	12.18%	32.69%	37.18%	13.46%	4.49%			
	38	102	116	42	14	312		2.65

# Q8 Court and Legal Issues



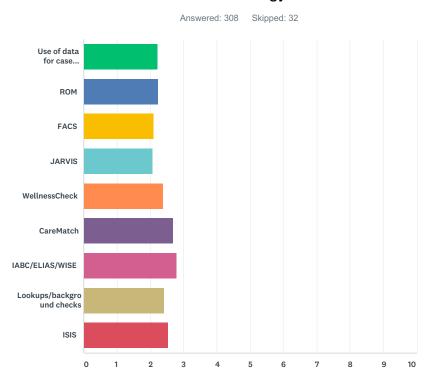
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Reasonable efforts	22.44% 70	41.67% 130	24.68% 77	8.01% 25	3.21% 10	312	2.28
Indian Child Welfare Act (ICWA)	15.06% 47	42.95% 134	29.81% 93	10.90% 34	1.28% 4	312	2.40
Mexican Consulate	12.50% 39	34.62% 108	38.78% 121	10.90% 34	3.21% 10	312	2.58
Permanency requirements and timeframes	25.32% 79	44.55% 139	18.91% 59	8.97% 28	2.24% 7	312	2.18

#### Q9 Social Work Practice



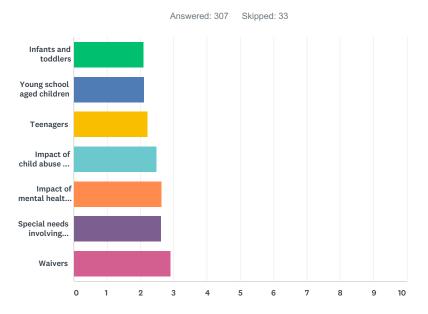
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Professional writing skills	23.70%	44.16%	22.73%	6.17%	3.25%		
	73	136	70	19	10	308	2.21
Court report writing	27.27%	43.18%	19.81%	6.49%	3.25%		
	84	133	61	20	10	308	2.15
How to develop goals/objectives/benchmarks	23.70%	41.23%	23.70%	7.79%	3.57%		
	73	127	73	24	11	308	2.26
Time management/prioritization	19.81%	31.17%	26.30%	14.94%	7.79%		
	61	96	81	46	24	308	2.60
Social work ethics	26.95%	47.40%	15.91%	7.47%	2.27%		
	83	146	49	23	7	308	2.11
Safety planning	21.75%	40.58%	23.05%	11.04%	3.57%		
	67	125	71	34	11	308	2.34
Mental health/Substance abuse/Domestic violence intersection	15.91%	35.06%	30.52%	13.64%	4.87%		
	49	108	94	42	15	308	2.56

# Q10 Use of Technology and Data



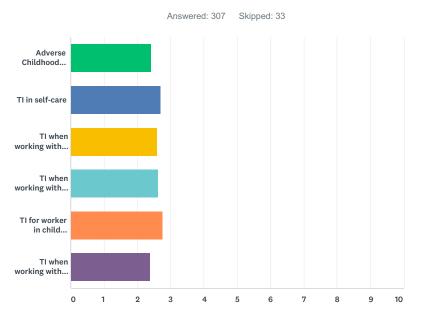
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Use of data for case management	24.03%	43.83%	21.75%	6.82%	3.57%		
	74	135	67	21	11	308	2.22
ROM	25.65%	40.91%	21.10%	8.77%	3.57%		
	79	126	65	27	11	308	2.24
FACS	28.25%	46.10%	15.58%	7.14%	2.92%		
	87	142	48	22	9	308	2.10
JARVIS	29.87%	44.16%	17.53%	6.17%	2.27%		
	92	136	54	19	7	308	2.07
WellnessCheck	21.75%	35.71%	28.25%	10.06%	4.22%		
	67	110	87	31	13	308	2.39
CareMatch	13.64%	30.19%	37.01%	12.99%	6.17%		
	42	93	114	40	19	308	2.68
IABC/ELIAS/WISE	15.58%	25.97%	32.14%	17.21%	9.09%		
	48	80	99	53	28	308	2.78
Lookups/background checks	23.38%	34.09%	27.60%	9.09%	5.84%		
-	72	105	85	28	18	308	2.40
ISIS	21.43%	31.17%	28.25%	10.39%	8.77%		
	66	96	87	32	27	308	2.54

### Q11 Child Development



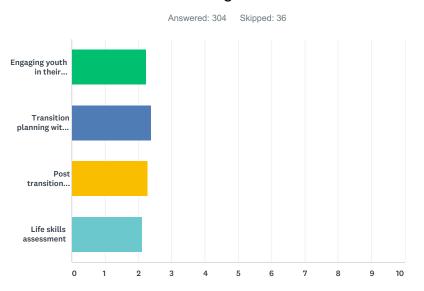
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Infants and toddlers	26.38%	44.95%	22.15%	4.89%	1.63%		
	81	138	68	15	5	307	2.10
Young school aged children	25.73%	45.93%	21.17%	5.54%	1.63%		
	79	141	65	17	5	307	2.11
Teenagers	23.45%	42.02%	24.76%	8.14%	1.63%		
	72	129	76	25	5	307	2.22
Impact of child abuse on development	15.64%	35.18%	35.18%	11.07%	2.93%		
	48	108	108	34	9	307	2.50
Impact of mental health diagnoses on child development	14.98%	28.66%	36.16%	17.26%	2.93%		
	46	88	111	53	9	307	2.64
Special needs involving children or parent	16.29%	26.71%	41.37%	11.40%	4.23%		
	50	82	127	35	13	307	2.61
Waivers	10.10%	24.76%	39.09%	16.29%	9.77%		
	31	76	120	50	30	307	2.91

# Q12 Trauma Informed (TI): Utilizing a Trauma Informed Lens



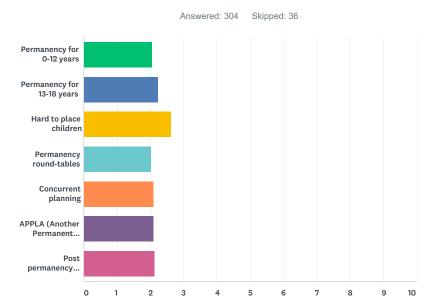
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Adverse Childhood Experiences Survey (ACES)	16.29%	40.39%	32.90%	7.17%	3.26%		
	50	124	101	22	10	307	2.41
TI in self-care	13.68%	33.22%	31.60%	13.36%	8.14%		
	42	102	97	41	25	307	2.69
TI when working with children	13.36%	34.85%	34.53%	12.70%	4.56%		
	41	107	106	39	14	307	2.60
TI when working with parents	14.01%	32.90%	35.50%	12.38%	5.21%		
	43	101	109	38	16	307	2.62
TI for worker in child death/severe cases	12.38%	30.94%	34.20%	13.68%	8.79%		
	38	95	105	42	27	307	2.76
TI when working with dependent adults	24.10%	31.60%	30.94%	8.79%	4.56%		
	74	97	95	27	14	307	2.38

# Q13 Transitioning into Adulthood



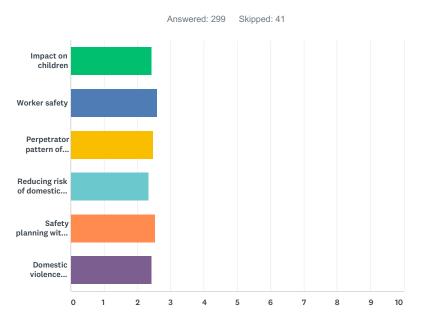
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Engaging youth in their transition planning	22.70% 69	42.11% 128	25.66% 78	7.24% 22	2.30% 7	304	2.24
Transition planning with high risk youth	19.74% 60	38.16% 116	28.29% 86	10.53% 32	3.29% 10	304	2.39
Post transition relationships with parents	23.03% 70	39.47% 120	27.96% 85	6.91% 21	2.63% 8	304	2.27
Life skills assessment	27.63% 84	42.11% 128	23.03% 70	5.59% 17	1.64% 5	304	2.12

# Q14 Permanency



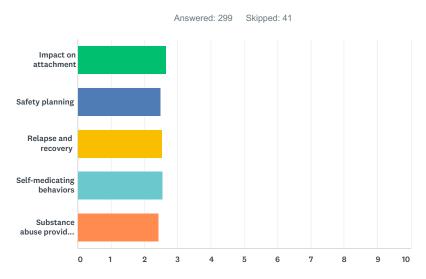
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Permanency for 0-12 years	28.29%	42.76%	24.01%	4.28%	0.66%		
	86	130	73	13	2	304	2.06
Permanency for 13-18 years	25.33%	37.50%	26.97%	8.22%	1.97%		
	77	114	82	25	6	304	2.24
Hard to place children	16.45%	29.93%	33.55%	16.12%	3.95%		
	50	91	102	49	12	304	2.61
Permanency round-tables	30.92%	42.76%	19.74%	5.26%	1.32%		
	94	130	60	16	4	304	2.03
Concurrent planning	29.61%	40.79%	21.38%	6.58%	1.64%		
	90	124	65	20	5	304	2.10
APPLA (Another Permanent Planned Living Arrangement)	28.62%	43.09%	21.38%	4.28%	2.63%		
	87	131	65	13	8	304	2.09
Post permanency relationship with family	26.64%	42.76%	23.03%	5.92%	1.64%		
•	81	130	70	18	5	304	2.13

#### Q15 Domestic Violence



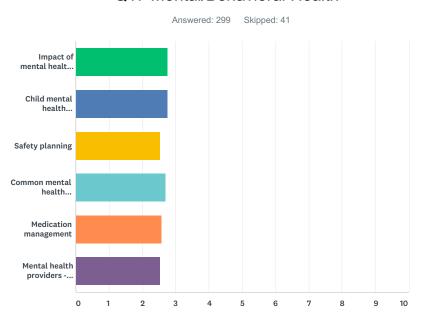
	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Impact on children	17.39%	37.79%	32.11%	10.37%	2.34%		
	52	113	96	31	7	299	2.42
Worker safety	15.72%	31.44%	34.78%	13.38%	4.68%		
	47	94	104	40	14	299	2.60
Perpetrator pattern of behavior	16.72%	36.45%	32.11%	12.71%	2.01%		
	50	109	96	38	6	299	2.47
Reducing risk of domestic violence for dependent adults	21.07%	38.13%	28.09%	9.70%	3.01%		
	63	114	84	29	9	299	2.35
Safety planning with domestic violence	16.05%	34.78%	31.10%	15.05%	3.01%		
	48	104	93	45	9	299	2.54
Domestic violence providers - partnership and referral	19.06%	35.79%	29.77%	13.38%	2.01%		
, , , , , , , , , , , , , , , , , , , ,	57	107	89	40	6	299	2.43

#### Q16 Substance Abuse



	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE	
Impact on attachment	13.38%	29.77%	40.13%	12.37%	4.35%			
	40	89	120	37	13	299		2.65
Safety planning	17.39%	34.11%	33.78%	11.04%	3.68%			
	52	102	101	33	11	299		2.49
Relapse and recovery	15.72%	34.11%	36.12%	9.70%	4.35%			
	47	102	108	29	13	299		2.53
Self-medicating behaviors	14.72%	33.44%	37.79%	10.70%	3.34%			
	44	100	113	32	10	299		2.55
Substance abuse providers - partnership and referral	16.39%	38.13%	33.78%	9.03%	2.68%			
	49	114	101	27	8	299		2.43

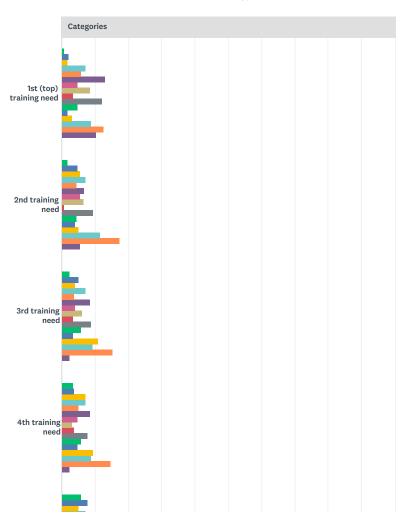
#### Q17 Mental/Behavioral Health

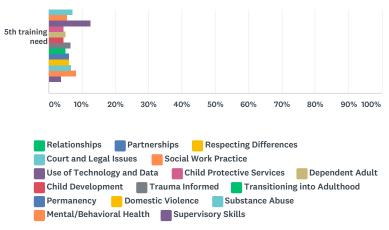


	NONE	LOW	MODERATE	HIGH	VERY HIGH	TOTAL	WEIGHTED AVERAGE
Impact of mental health disorders on parental capacity	12.71%	26.09%	38.80%	17.06%	5.35%		
	38	78	116	51	16	299	2.76
Child mental health disorders	11.71%	26.09%	41.14%	16.72%	4.35%		
	35	78	123	50	13	299	2.76
Safety planning	16.05%	34.45%	33.78%	12.37%	3.34%		
	48	103	101	37	10	299	2.53
Common mental health disorders and impact on family	12.04%	28.43%	40.80%	14.72%	4.01%		
	36	85	122	44	12	299	2.70
Medication management	12.71%	34.78%	38.46%	10.70%	3.34%		
	38	104	115	32	10	299	2.57
Mental health providers - partnership and referral	14.38%	37.12%	32.11%	12.71%	3.68%		
	43	111	96	38	11	299	2.54

Q18 This ranking portion of this survey will help to determine the new course offerings for fiscal year 2019 (7/1/18 - 6/30/19). Please identify your top five training needs using the 1st as your top training need. Do NOT select the same category for more than one row. When selecting your top training needs, take into consideration the new courses listed below that are already planned for this year. For example, while the trauma informed category might be one of your top training needs, you might rank this category differently after taking into account the two new trauma courses that will be offered. New Coursework Planned for This Year- Medical Fundamentals- Legal Fundamentals for CPWs- Family Interactions Fundamentals- Trauma Informed Fundamentals- Trauma for Supervisors Training- Domestic Violence Intermediate

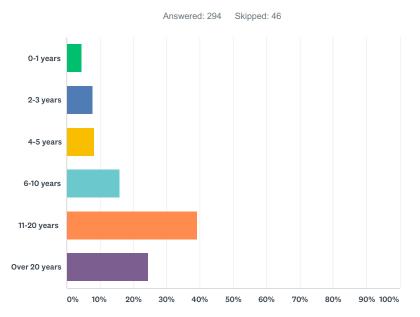






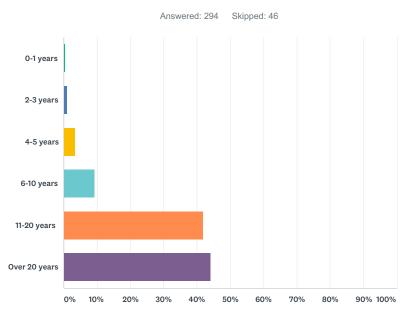
Categori	es																
	RELATIONSHIPS	PARTNERSHIPS	RESPECTING DIFFERENCES	COURT AND LEGAL ISSUES	SOCIAL WORK PRACTICE	USE OF TECHNOLOGY AND DATA	CHILD PROTECTIVE SERVICES	DEPENDENT ADULT	CHILD DEVELOPMENT	TRAUMA INFORMED	TRANSITIONING INTO ADULTHOOD	PERMANENCY	DOMESTIC VIOLENCE	SUBSTANCE ABUSE	MENTAL/BEHAVIORAL HEALTH	SUPERVISORY SKILLS	TOTAL
1st (top) training need	0.68% 2	2.03%	1.69% 5	7.12% 21	5.76% 17	12.88% 38	4.75% 14	8.47% 25	3.39% 10	12.20% 36	4.75% 14	1.69% 5	3.05% 9	8.81% 26	12.54% 37	10.17% 30	295
2nd training need	1.69% 5	4.75% 14	5.42% 16	7.12% 21	4.41% 13	6.78% 20	5.42% 16	6.44% 19	0.68%	9.49% 28	4.41% 13	4.07% 12	5.08% 15	11.53% 34	17.29% 51	5.42% 16	295
3rd training need	2.37% 7	5.08% 15	4.07% 12	7.12% 21	3.73% 11	8.47% 25	4.07% 12	6.10% 18	3.39% 10	8.81% 26	5.76% 17	3.39% 10	10.85% 32	9.15% 27	15.25% 45	2.37% 7	295
4th training need	3.39% 10	3.73% 11	7.12% 21	7.12% 21	5.08% 15	8.47% 25	4.75% 14	3.05% 9	3.73% 11	7.80% 23	5.76% 17	4.75% 14	9.49% 28	8.81% 26	14.58% 43	2.37% 7	295
5th training need	5.76% 17	7.80% 23	5.08% 15	7.12% 21	5.42% 16	12.54% 37	4.41% 13	5.08% 15	4.41% 13	6.44% 19	5.08% 15	6.10% 18	6.10% 18	6.78% 20	8.14% 24	3.73% 11	295

# Q19 How long have you been working for the department?



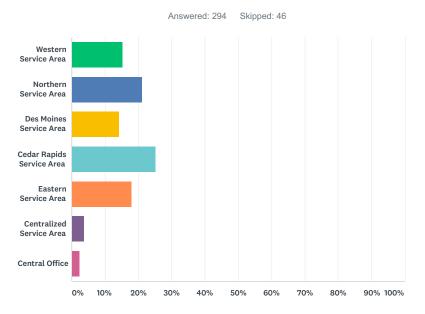
ANSWER CHOICES	RESPONSES	
0-1 years	4.42%	13
2-3 years	7.82%	23
4-5 years 6-10 years	8.16%	24
6-10 years	15.99%	47
11-20 years	39.12%	115
Over 20 years	24.49%	72
TOTAL		294

### Q20 How many years have you been working in the human services field, including employment with the department?



ANSWER CHOICES	RESPONSES	
0-1 years	0.34%	1
2-3 years	1.02%	3
4-5 years	3.40%	10
6-10 years	9.18%	27
11-20 years	41.84%	123
Over 20 years	44.22%	130
TOTAL		294

### Q21 Please select your DHS Service Area.



ANSWER CHOICES	RESPONSES	
Western Service Area	15.31%	45
Northern Service Area	21.09%	62
Des Moines Service Area	14.29%	42
Cedar Rapids Service Area	25.17%	74
Eastern Service Area	18.03%	53
Centralized Service Area	3.74%	11
Central Office	2.38%	7
TOTAL		294

Q22 What else should we consider in planning training for the next fiscal year? (response is optional)

Answered: 60 Skipped: 280